

COUNTY OF LOUISA
MONTHLY DEPARTMENT REPORT

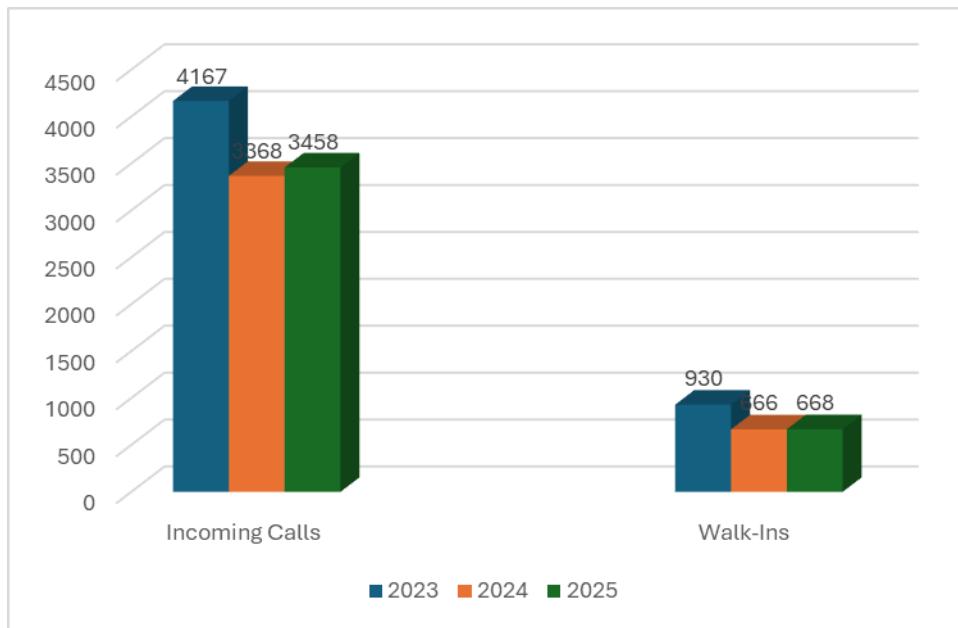


Department: Human Services

Period: August 2025

INDICATORS AND STATISTICS

CUSTOMER SERVICE:

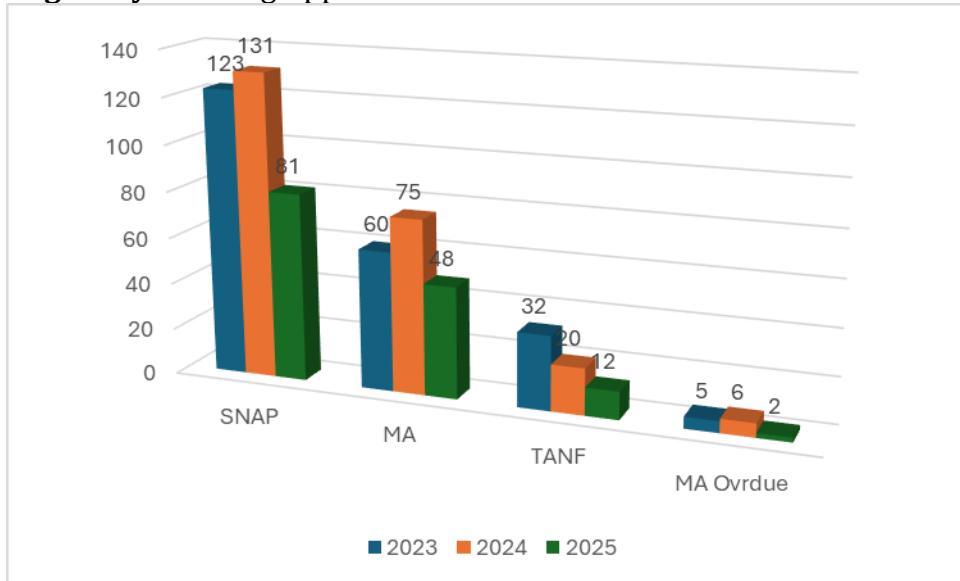


The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County. Foot traffic was consistent with that experienced in the prior year, but far less than that of 2023 when businesses were more accessible following the end of the pandemic. The energy assistance program for Cooling ended in the month of August. The highest number of visitors to the agency occurred on Mondays (146), Wednesdays (123), and Fridays (185), with an average of just over 37 visitors on each of those days. Tuesdays (113) and Thursdays (101) saw an average of just over 26 visitors on those days. There was no observed holiday in the month of August.

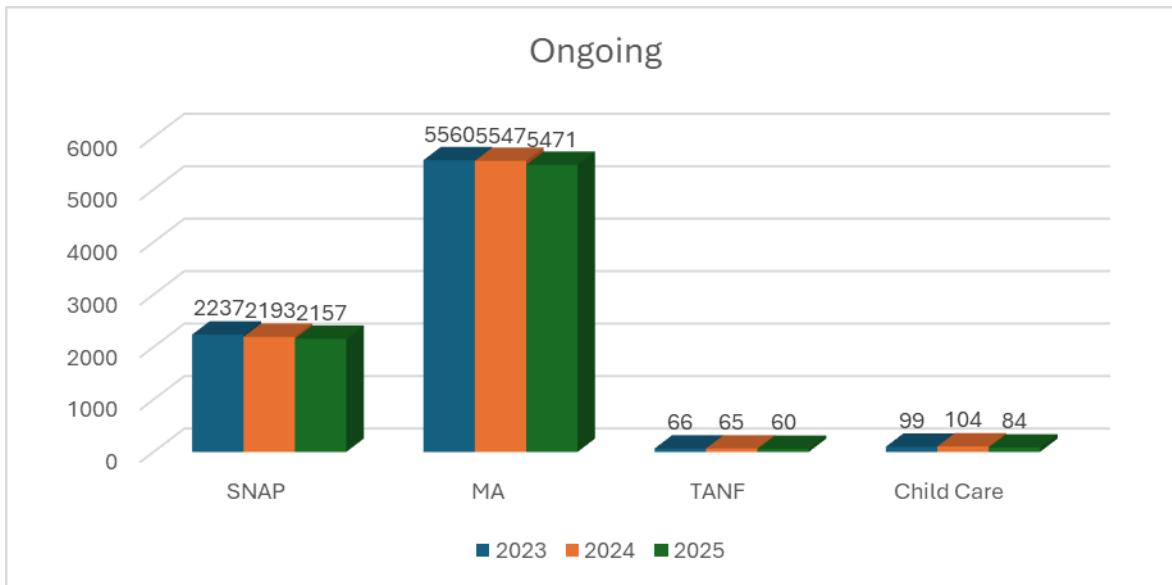
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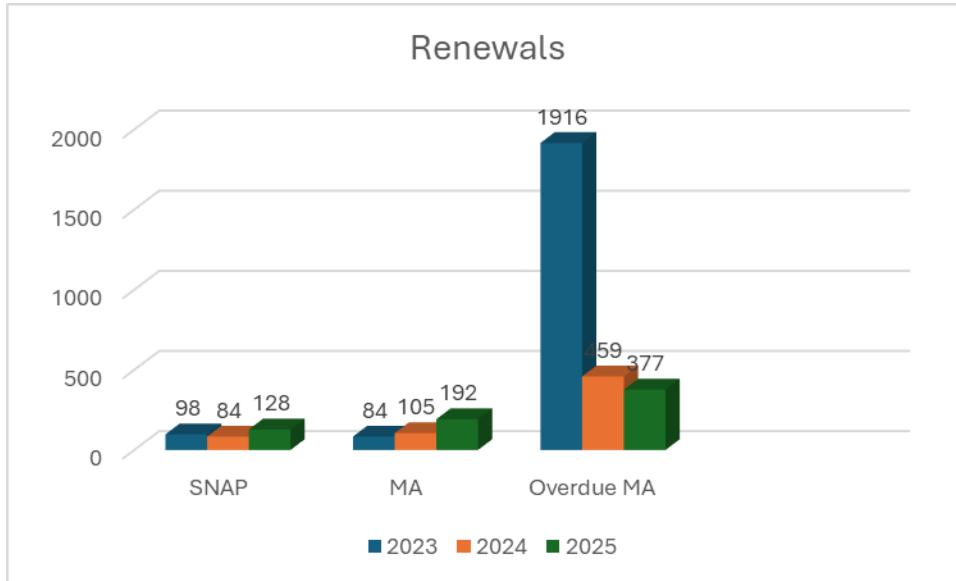
Eligibility: Pending Applications



Ongoing



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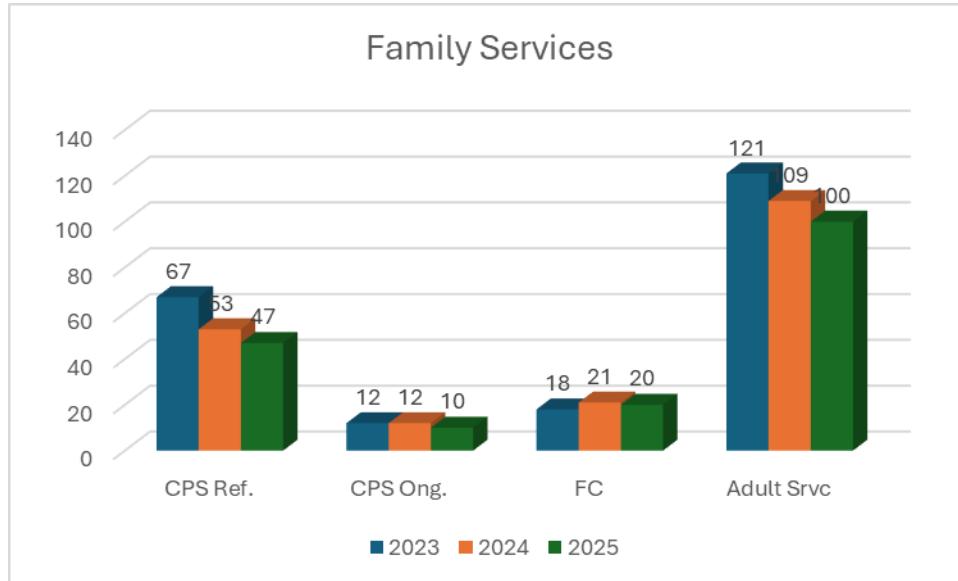


The most significant item regarding benefit programs is the tremendous reduction in overdue renewals since 2023. Unfortunately, the number of overdue renewals is still presenting over 300 cases 2 years later. This number impacts timeliness percentages as some of these cases are years old. Benefits staff with assistance from the State and other LDSSs are actively working to get these cases identified and processed. Some of these cases find their way back into the caseload as new applications or appeals that workers must evaluate.

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Services Unit:



FOSTER CARE SUMMARY:

Two new youth came into foster care this month – both were substance exposed infants and placed with traditional foster families! Two adoptions are in the process of adoption finalization.

As of August 2025, there are 20 youths in foster care. Seven (7) youth have been in care for less than 12 months, seven (7) youth have been in care for more than 12 months, but less than 24 months and two (2) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Two (2) of these youth reside in relative foster homes, three (3) youth are in congregate care, two (2) youth are in pre-adoptive placements, six (6) youth are in a non-relative foster home placement and four (4) youth are in the Fostering Futures program. One (1) youth is in Detention/DJJ, and one (1) youth is hospitalized.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

We have two new local foster families approved and ready for placement!

Recruitment is on hold as the current focus is training relatives for new placement.

There are currently four relative families in the process of being approved and in training. We will resume traditional family recruitment in November/December. We are also getting an influx of ICPC supervision cases that are being trained which will require case management and supervision once the placement is approved as a foster home.



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CPS Summary:

For the month of August:

CPS Intake Referrals for June: 47

Below are the number and reason for July screen outs:

Does not meet definition – 29.

Alleged Abuser not a caretaker (sexual abuse) – 2

Duplicate Referral – 5

Inadequate Information – 2

Out of State Jurisdiction – 1

Total – 39

Adult Services Summary:

In the month of August:

- # of APS Reports: 25
- # of AS cases: 4
- # of Guardianship Cases: 71
- Total # of APS/AS/Guardianship Cases: 100

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 9

Neglect – 3

Perpetrator a Relative – 2

Financial Exploitation – 1

Total of clients who Needs Protective Services – Accepts – 3

Total of clients who Needs Protective Services – Refuses – 6

Total of clients who Needs Protective Services – No longer exists – 4

Total Invalid APS Investigations – 9

Total Unfounded Investigations – 2

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently three (3) In-Home cases and seven (7) Family Support cases. Five (5) cases are court ordered for services. One (1) case was opened and four (4) cases closed. There were two (2) court appearances. Ten (10) home visits were made. Twenty-seven (27) clients receive services in these categories.

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PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.
2. August was Child Support Awareness Month!